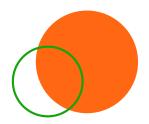
# COMPANY OVERVIEW REGISTERED DIETITIAN SERVICES

# Healthcare SERVICES GROUP



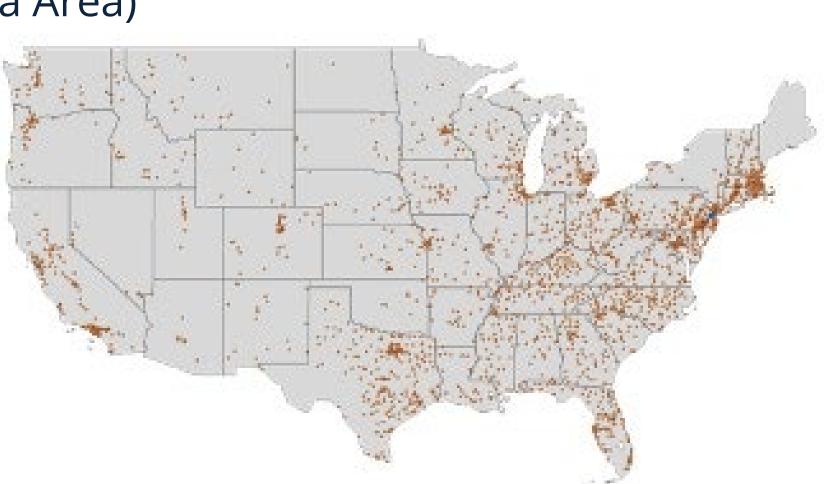
## AGENDA

- About HCSG
- Registered Dietitian (RD) Services Overview
- Management Structure
- Training & Development
- Operational Excellence
- Employee Engagement
- Value Proposition





- **Given Security** Founded in 1976
- Headquarters: Bensalem, PA (Greater Philadelphia Area)
- Publicly Traded (NASDAQ: HCSG)
- Delivering Essential Services
  - Environmental
  - Dining
  - **Registered** Dietitian
- Supporting an ever-evolving Healthcare Market
- Over 45,000 employees supporting 5,000 accounts across the US



#### **ABOUT HCSG**



#### **PURPOSE, VISION, VALUES**

- Our Purpose is Fostering Fulfillment In Communities. It engages and inspires us to make positive contributions to every community of which we are a part and to nurture happiness and satisfaction in people's lives.
- Our Vision is To Be The Choice For Our Customers. It represents the future we are committed to deliver and serves as a stake in the ground for establishing near-term priorities and long-term goals.
- Our Values are Integrity, Collaboration, Empowerment and Passion & Perseverance (aka Grit). Our Values influence the decisions we make and the actions that follow.







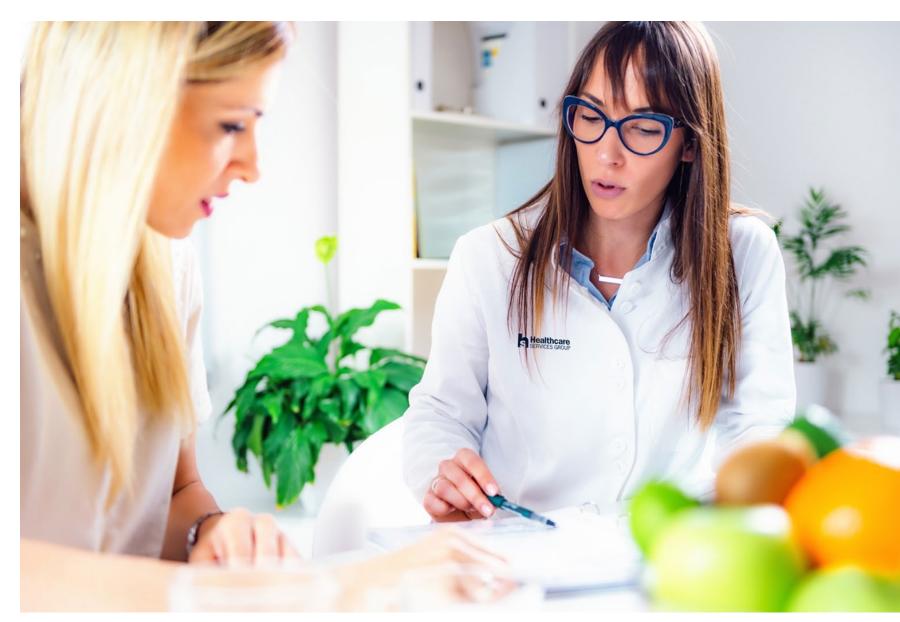
# REGISTERED DIETITIANERSERVERGES



#### Healthcare SERVICES GROUP

### **SCOPE OF SERVICES**

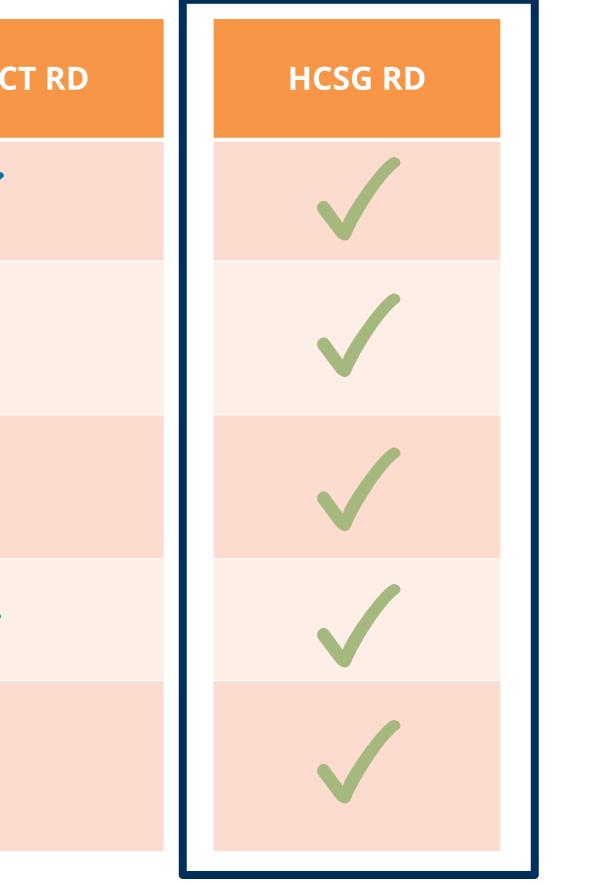
- HCSG is one of the largest employers of Registered Dietitians in the post-acute space, with approximately 900 professionals spanning 48 states
- Daily focus on delivering person centered care in collaboration with interdisciplinary teams to meet the Community's needs
- Subject matter experts with access to HCSG Training and Education platform to ensure implementation of best practice standards and regulatory compliance standards are consistently met
- Specific Scope of Services:
- Admission, Annual, and Quarterly Assessments
- Nutrition Care Plan
- Weekly/ Monthly Risk Meeting
- Monthly dining department Safety & Sanitation Audit
- **CDM** Preceptorship, as needed





#### VALUE PROPOSITION

OFFERING	IN-HOUSE RD	CONTRAC
CLINICAL RESPONSIBILITIES ✓ Consult ✓ Assessments		$\checkmark$
FOODSERVICE OVERSIGHT ✓ Preferences ✓ Sanitation ✓ In-Servicing ✓ Menu Review & Approval		X
SURVEY READINESS ✓ Proprietary Audit Tool ✓ Mock Survey(s) ✓ Regional & National Expertise		X
SCHEDULED SERVICE REVIEW ✓ Quarterly Business Review ✓ Regional & National Standards	Χ	
<ul> <li>MULTI-LAYERED SUPPORT</li> <li>✓ Robust Management Structure</li> <li>✓ Industry Experts</li> <li>✓ Complete Oversight</li> <li>✓ Customer Relations</li> </ul>	X	X





#### Please contact Jessica Coppola, RDLDN **Director of Clinical Operations for Maryland**

443-761-3438

### THANK YOU **QUESTIONS / ADDITIONAL DISCUSSION**