SERVING LGBTQ+ CLIENTS: UNDERSTANDING STIGMA, SAFETY, & SENSITIVITY

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OBJECTIVES

- Recognize basic terminology about gender identity and sexual orientation
- Understand intersectional stigma and its impact on health disparities
- Describe the increased need for safety and sensitivity in healthcare settings for LGBTQ+ individuals
- Discuss specific, community-identified recommendations for healthcare providers and allied-health professionals

IMPORTANCE OF BUILDING LGBTQ+ COMPETENCY

- LGBTQ+ individuals do not exist in special pockets!
- Increasing research on RDNs and allied health industry providing services and support to the LGBTQ+ community, particularly for trans patients/clients

Dietary Patterns during Adulthood among Lesbian, Bisexual, and Heterosexual Women in the Nurses' Health Study II

Journal of the Academy of Nutrition and Dietetics, Vol. 117, Issue 3, p386–395, Published online: November 23, 2016 Nicole A. VanKim, S. Bryn Austin, Hee-Jin Jun, Frank B. Hu, Heather L. Corliss

Gender Identity: A Culture with Unique Nutrition Concerns

Journal of the Academy of Nutrition and Dietetics, Vol. 112, Issue 9, A21, Published in issue: September, 2012 C. Wellington, H. Bilyk

Caring for Transgender Patients and Clients: Nutrition-Related Clinical and Psychosocial Considerations

Journal of the Academy of Nutrition and Dietetics, Vol. 119, Issue 5, p727–732, Published online: May 17, 2018 Rabia Rahman, Whitney R. Linsenmeyer

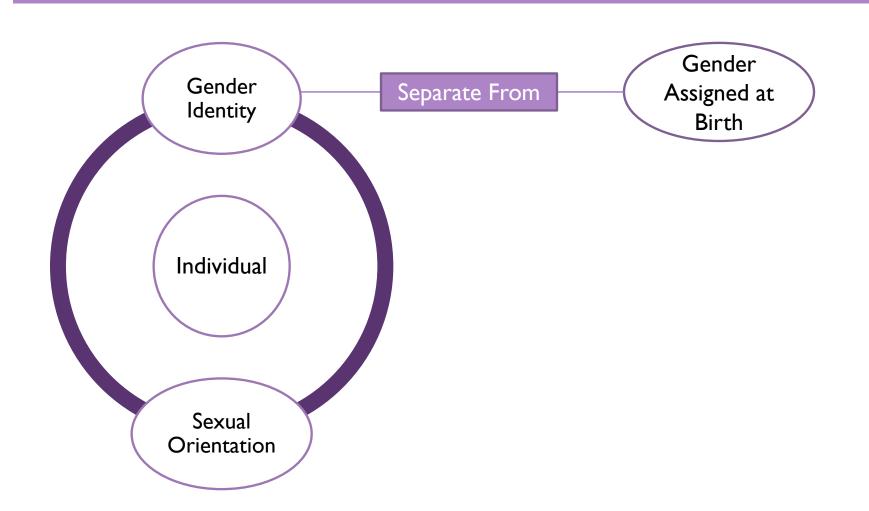
Results of an Online Survey about Food Insecurity and Eating Disorder Behaviors

Administered to a Volunteer Sample of Self-Described LGBTQ+ Young Adults Aged 18 to 35

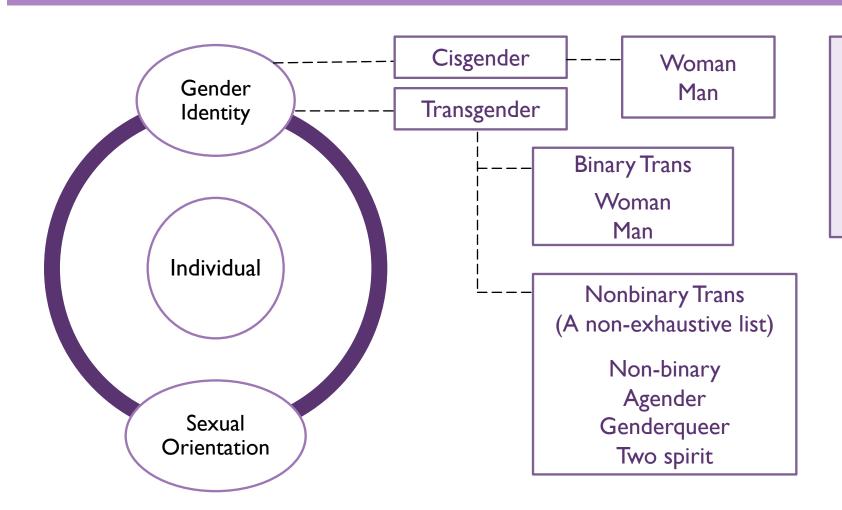
Years

Journal of the Academy of Nutrition and Dietetics, In Press Corrected Proof, Published online: November 3, 2020 Andrea Y. Arikawa, Jenifer Ross, Lauri Wright, Mason Elmore, Alana Marrero Gonzalez, Taylor C. Wallace

LGBTQ+ - GOING BEYOND THE ACRONYM



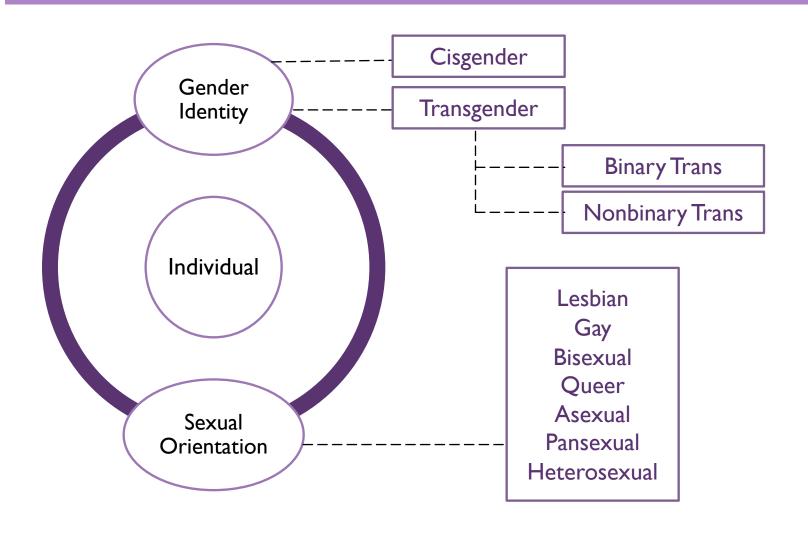
LGBTQ+ - GOING BEYOND THE ACRONYM



Pronouns – A non-exhaustive list

She/her/hers
He/him/his
They/them/theirs
Ze/zir/zirs

LGBTQ+ - GOING BEYOND THE ACRONYM

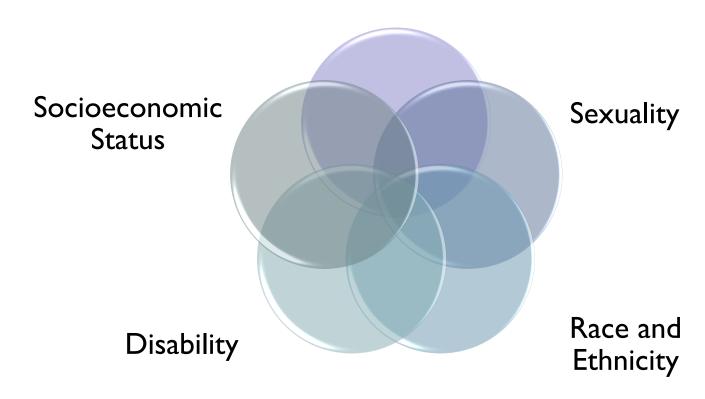


Pronouns – A non-exhaustive list

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INTERSECTIONALITY

Gender Identity

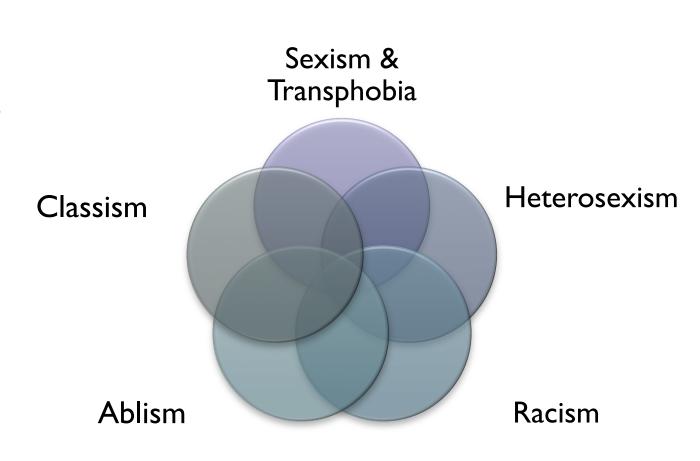




WHY ARE WE TALKING ABOUT... STIGMA?

WHY ARE WE TALKING ABOUT...STIGMA?

- Stigma is an umbrella term that includes prejudice, stereotypes, and discrimination
- Stigma within and outside healthcare has a real, measurable impact on health
- Heterosexism and other forms of stigma contribute to physical and mental health disparities in the LGBTQ+ community
- Sexual minority adults are 2-4 times more likely to develop a DSM-V eating disorder
 - Cis gay/bisexual men and women + trans men and women all report greater prevalence of disordered eating behavior and body dissatisfaction in comparison to heterosexual and cisgender counterparts¹



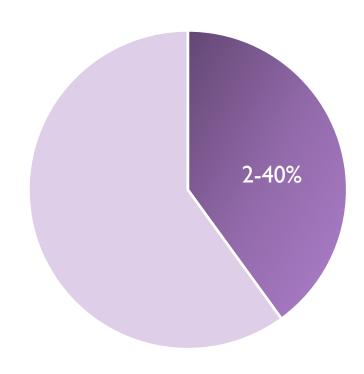
WHY ARE WE TALKING ABOUT...STIGMA?

- BIPOC individuals are less likely to be asked about ED symptoms than White individuals²
- BIPOC individuals with ED are half as likely to receive a diagnosis or treatment than White individuals³
- Cisgender gay men are 7 times more likely to report binge-eating and 12 times more likely to report purging than heterosexual men⁴
- In a sample of over 350,000 individuals, trans individuals had higher rates of ED than cisgender individuals. Of those trans individuals with ED, 75.2% reported suicidal ideation and 74.8% reported previous suicide attempts⁵

Stigma, not identity, causes health disparities

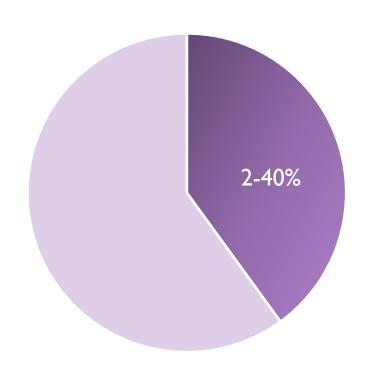
WHY ARE WE TALKING ABOUT... SAFETY?

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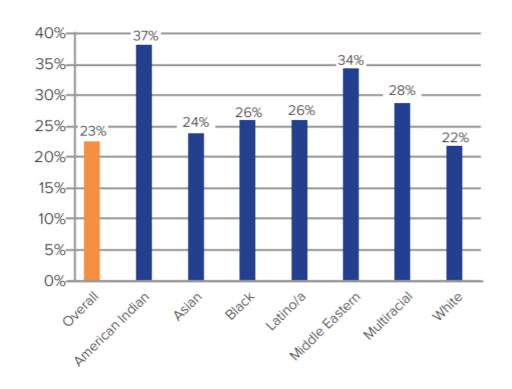


Experienced discrimination in healthcare⁶

WHY ARE WE TALKING ABOUT...SAFETY?



Experienced discrimination in healthcare⁶



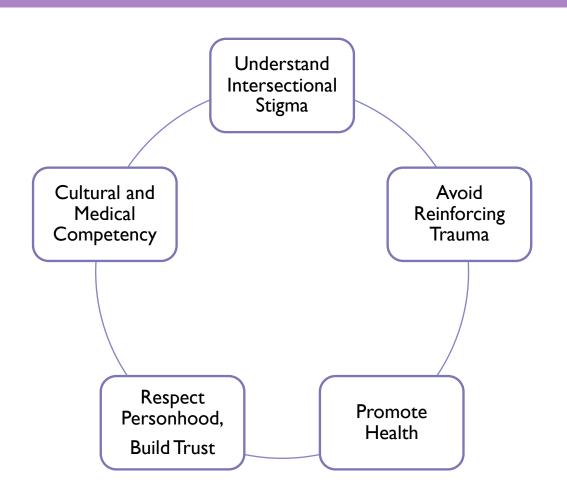
I + negative healthcare experience⁷

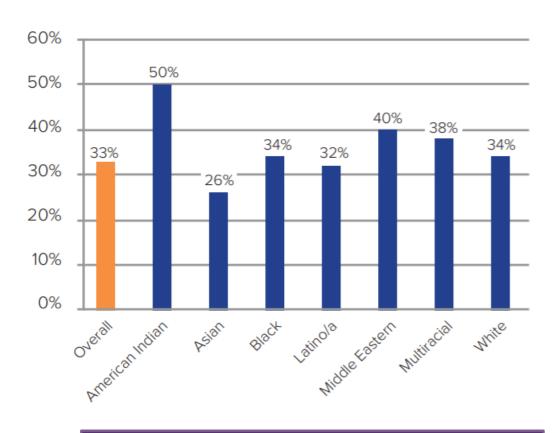
WHY ARE WE TALKING ABOUT... SENSITIVITY?

WHY ARE WE TALKING ABOUT...SENSITIVITY?

First, do no harm

WHY ARE WE TALKING ABOUT...SENSITIVITY?





Delayed healthcare because of fear of bias⁷

COMMUNITY-IDENTIFIED RECOMMENDATIONS

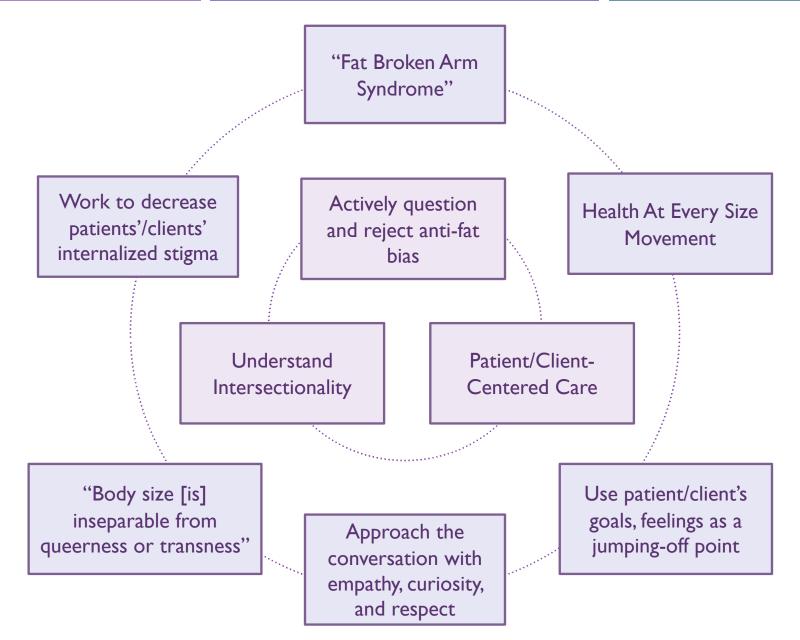
Increase Comfort with LGBTQ+ patients

- 1. Always ask pronouns, how the patient would like to be addressed
- 2. Be consistent with pronouns; apologize and try not to repeat your mistake if you slip up
- 3. Avoid any language or behaviors that convey discomfort/disgust
- 4. Use words for anatomy that the patient prefers

Avoid Assumptions

Share Decision Making

- 1. Do not assume that your patient is cisgender and/or heterosexual
- 2. Do not make assumptions about gay men and trans people re: HIV
- 3. Avoid assumptions + unnecessary questions about anatomy, "real" gender
- 4. Their sexuality/gender does not *cause* their presenting concerns do not pathologize
- I. Always take their opinions, preferences, and questions into account promote shared decision making to increase patient autonomy
- 2. Advocate for your patients ask them about their needs and how you can help



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QUESTIONS?

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